

United States Postal Service®

INDUSTRYALERT

August 30, 2024

USPS Ship (PPC) - [INCIDENT # INC 8973660] USPS Ship Data Feeds Set-up to Receive Data through Parcel Data Exchange (PDX) and Secure File Transfer Protocol (SFTP) via Informed Visibility-Mail Tracking and Reporting (IV-MTR) Currently Experiencing a Delay

USPS Ship is currently experiencing a delay in data feeds that are received through Parcel Data Exchange (PDX) and Secure File transfer Protocol (SFTP) via Informed Visibility-Mail Tracking and Reporting (IV-MTR).

PDX (formerly known as Web Application Manifest or WAM) provides parcel shippers with an additional option to transmit Shipping Service Files (SSFs) and Shipping Partner Event Files (SPEFs), retrieve data extracts and access error-warning reports through a secure web service interface rather than through the conventional FTP/SFTP method.

The IT team is currently working to remediate the issue and will notify customers as soon as it is resolved.

Note: Parcel Data Exchange (PDX) and Secure File transfer Protocol (SFTP) files are current and available via the Informed Visibility-Mail Tracking and Reporting (IV-MTR) Portal.

We apologize for any inconvenience.

During normal business hours M-F (7:00 AM CT – 5:00 PM CT), direct any inquiries or concerns to the Inform Visibility Solution Center (IV Solution Center) via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Opt 2].

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